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FOR IMMEDIATE RELEASE

SMA Management Systems Receives “#1 Partner Award” From FrontRange Solutions

SMA Receives Award for Unprecedented 5th Consecutive Year

White Plains, NY (May 12, 2008) -- SMA Management Systems has received the #1 Partner Award for 2008 from software developer FrontRange Solutions. SMA was also given a special second award to commemorate achieving this status for an unprecedented five years. SMA President Steve Dreyer and Vice President John Manna were present to accept both awards at the FrontRange annual conference held last week in Aptos, California.

“FrontRange’s commitment to an expanding product set and software innovations has been key to our continued success in providing our clients with best-in-class IT service management solutions,” explains Steve Dreyer. “FrontRange products complement our IT best practice services that we have been providing since 1984,” added Dreyer. FrontRange began its relationship with SMA in 1998.

This year sessions at the annual conference included an unveiling of the latest FrontRange product “roadmap” in addition to other announcements that will benefit customers. “We are excited about FrontRange’s recent acquisition of Centennial Software, developers of robust, easy to use applications for IT asset management because they integrate with the HEAT and ITSM service management solutions,” reports Steve Dreyer. “While SMA is already a top Centennial Platinum Partner, we feel our clients will receive additional benefits from this acquisition. With these best-in-class IT software and infrastructure products being under the ‘umbrella’ of the one parent company, the benefits of a suite-based solution will provide even greater rewards for our clients. They will see enhanced integration, more comprehensive end-to-end solutions, and optimized support by dealing with one vendor,” says SMA CEO, Steve Dreyer.

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“Of course, instrumental to SMA’s accomplishments are the people behind the awards -- our staff. We are very fortunate to have a team that demonstrates commitment, professional expertise, and ability to assess and understand our clients’ needs,” emphasizes Dreyer.

SMA offers training to help clients receive the greatest return on their software investments and optimize their help desks. SMA consultants also deliver the company’s “5-Step” assessment approach (published in *SupportWorld*, May/June 2006), a methodology for assessing IT services and support operations using ITIL best practices. In addition, the SMART Toolkit, an out-of-the-box set of 15 reports that integrate with HEAT, was developed by SMA to meet the needs of HEAT clients.

About FrontRange Solutions

FrontRange Solutions develops software and services that growing mid-size firms and distributed enterprises rely on every day to build great customer relationships and deliver high-quality customer service. The company applies a unique combination of innovation and automation with a standards-based approach to simplify core business processes, including: IT service management; customer relationship and sales force management; and PC lifecycle management. More than 150,000 of the world’s best-known brands use FrontRange offerings to quickly improve their interactions with external and internal clients and achieve better business results. For more information, call 800.776.7889 or visit www.frontrange.com

About SMA Management Systems

Since 1984, SMA Management Systems has provided help desk and support center solutions to Fortune 1000 corporations, small and medium-size businesses, educational institutions, hospitals, government and not-for-profit organizations. SMA consultants ensure successful project delivery through services such as IT service management assessments, product selection, customization and integration. SMA’s services also include certified training and Crystal Report development. The company’s methodologies have been recognized by the Gartner Group and have been published in national periodicals. SMA has been featured in *SupportWorld*, *Computer Reseller News (CRN)* and *destinationCRM.com* and has authored best practices technology white papers. SMA consultants regularly present at Help Desk Institute and itSMF events and collaborate with Pink Elephant, the world’s leading IT service management education and consulting provider, on ITIL and Service Management educational events and webinars. SMA has offices in New York and across the U.S. More information on SMA is available at www.smasystems.com or call 888.762.5989.