



Contact: Janet Zarowitz
SMA Management Systems
888.762.5989 Ext. 115
jzarowitz@smasystems.com

FOR IMMEDIATE RELEASE

**SMA Partners with Centennial Software
To Offer Enhanced IT Asset Management Solutions**

White Plains, NY, February 15, 2006 – SMA Management Systems has partnered with Centennial Software to provide clients with new technology solutions to enhance their IT service management operations. By incorporating Centennial’s IT asset discovery and network security tools, SMA has enabled many of its clients to shorten the time-frame necessary to implement recommended best practices.

SMA has continued to offer services built around industry best practices, including assisting clients that seek to align their organization with the Information Technology Infrastructure Library (ITIL). Centennial’s Discovery 2005™ product can create a full inventory of IT assets, which is a critical component in implementing ITIL’s Configuration Management best practices. Discovery also provides software audits for compliance and includes budgeting tools that can be leveraged to manage costs and identify areas of risk.

“We reviewed several IT asset management products to meet our clients’ stated requirements before selecting Centennial Discovery,” said Steve Dreyer, CEO of SMA . “Discovery, which can operate alone, can also seamlessly integrate with many help desk software programs, dramatically reducing the time and cost associated with managing the support process,” added Dreyer.

Centennial Discovery uses a unique software recognition engine and LANProbe technology to discover installed software and hardware that reside on the network. Following the low traffic initial audit, Discovery performs dynamic updates, sending information on any changes to the management console, with virtually no impact on network performance. Administrators always know when a configuration changes and what exactly is on their network. They are not operating with outdated information or having to wait for a full system audit. Centennial Discovery is one of the only network discovery and asset management products on the market that ensures fast, comprehensive discovery of all network (IP-addressable or SNMP enabled) hardware and software assets – including version, physical location and usage across multiple platforms.

“We are very pleased to welcome SMA to our channel,” said Andy Burton, CEO of Centennial Software. “The expertise that they have developed through more than twenty years in IT Service Management makes them a highly valued representative for Centennial’s products. With their excellent technical capabilities and highly consultative approach, SMA helps organizations implement powerful solutions that deliver true ROI.”

Focused on enhancing IT service management operations, SMA reviews and selects tools that support best practices, and those that provide the greatest ROI through optimization, efficiency and seamless integration with other products. Centennial products are an important addition to SMA’s solution portfolio. In addition, SMA recently introduced Centennial’s DeviceWall® to its clients as an enhanced security solution designed to prevent the unauthorized transfer of data from company PCs using removable media devices.

More information on Centennial Discovery or Centennial DeviceWall can be found at www.smasystems.com or call 888.762.5989.

About SMA Management Systems

Since 1984, SMA Management Systems has provided help desk and support center solutions to Fortune 1000 corporations, small and medium-size businesses, educational institutions, hospitals, government and not-for-profit organizations. SMA consultants ensure successful project delivery through services such as IT service management assessments, product selection, customization

and integration. SMA's services also include certified training and Crystal Report development. SMA offers solutions that include help desk, asset management, and knowledge management products and reporting toolkits.

The company's methodologies have been recognized by the Gartner Group and have been published in national periodicals. SMA has been featured in *SupportWorld*, *Computer Reseller News (CRN)* and *destinationCRM.com* and has authored best practices technology white papers. SMA consultants regularly present at Help Desk Institute and itSMF events and collaborate with Pink Elephant, the world's leading IT service management education and consulting provider, on ITIL and Service Management educational events and webinars. SMA has offices in New York and across the U.S. More information on SMA is available at www.smasystems.com or call 888.762.5989.

About Centennial Software

Centennial Software (www.centennial-software.com) is a leading developer of IT asset discovery and security management solutions with more than four million licenses sold to blue-chip organizations around the world. Available through a global network of resellers and market-leading OEM vendors, Centennial Software's solutions are designed to help organizations better manage their IT infrastructure, maintain compliance and reduce operational risks. The company operates offices in the USA, UK, Germany and Australia.

###