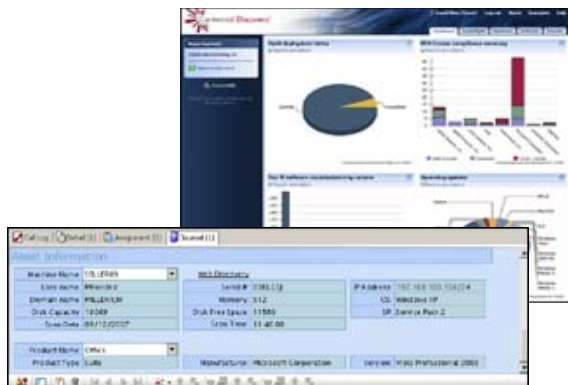


SMA IT Asset Discovery

Starter Pack for HEAT

How much do you know about your IT assets? Get the Starter Pack for HEAT and stay on top of your assets while providing enhanced support to your users.

Now you can have a completely integrated solution to track all your IP-based assets with SMA's IT Asset Discovery Starter Pack for HEAT. With this solution, you will be able to track your hardware and software assets, meet compliance requirements, and know what assets your customers are having issues with.



Our solution is based on two best-in-class technologies, integrated to provide a single view of your call tickets and the IT assets related to them.

- HEAT is the award-winning solution known for its unique combination of ease of use and powerful, easily customizable workflow features.
- Centennial Discovery is the technology of choice in organizations of all sizes and in all industries for its rich asset discovery and real-time web-based reporting features.



The Starter Pack combines these technologies so your staff can immediately retrieve asset information on their customer's assets during a support call.

And the Starter Pack includes free services to provide you with a solution that can be up and running in less than a day!

Key Features and Benefits

- ✓ Track all your IP-based hardware assets
- ✓ Track software and meet compliance requirements
- ✓ Incorporate asset information in call tickets
- ✓ Use workflow features of HEAT for escalations
- ✓ Easily track "trouble" assets, manufacturers, etc.
- ✓ Web-based asset reporting is a click away
- ✓ Fast, cost-effective deployment
- ✓ Start with a department or your whole organization
- ✓ Starter pack includes *free services* to get you started

Starter Pack Contents (contact us for pricing)

We created an easy to implement solution at a packaged price so that you can be up and running quickly. The starter pack includes the following:

- Centennial Discovery Web Edition for 200 assets
- First year annual maintenance and knowledge access
- Remote installation by a certified consultant
- SMA's standard out-of-the-box integration with HEAT

Note: if you have more than 200 assets, we can provide increments at a modest cost. You only need a new license file to upgrade.

About SMA

SMA has specialized in IT service management and asset inventory solutions since 1984. FrontRange Solutions, the developer of HEAT, named SMA as its #1 Worldwide Partner for the past 5 years. SMA is a top Partner of Centennial Software (recently acquired by FrontRange).

Contact us today at 888.762.5989 to learn more!

www.smasystems.com

Stay on top of your assets!

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Minimum System Requirements

Supported Client Operating Systems:

- Microsoft - Windows NT4, CE, ME, 2000 - 2003, 98, XP, Vista
- Apple - MAC OSX 10.3.9, 10.4.x and 10.4.x Server on PowerPC and Intel
- Linux/Unix - Red Hat, Sun/Solaris, IBM AIX
- Terminal Services - Windows 2000, 2003, Citrix Metaframe XP, Presentation Server 4.0 and 4.5

Minimum Server Specifications:

PCs: Up to 500
Operating System: Windows 2000/2003 Server
Database: MSDE Express 2000 - 05, SQL SE 2000 - 05, SQL Enterprise 2000 - 05
RAM: 512MB
Disk Space: 1GB
Processor: Pentium® 4 1.8GHz

PCs: 501 - 2,000
Operating System: Windows 2000/2003 Server
Database: MSDE Express 2000 - 05, SQL SE 2000 - 05, SQL Enterprise 2000 - 05
RAM: 1GB
Disk Space: 2GB
Processor: Pentium® 4 2.4GHz

Note: Please contact us for information on requirements for more than 2,000 PCs.

Centennial Discovery Server also requires Microsoft MDAC 2.8
(shipped with full version of Centennial Discovery)

Centennial Discovery.Dashboard Web Reports require Microsoft IIS5, IIS6 and the MS .NET Framework 2.0 (shipped with full version of Centennial Discovery 2007)

The Discovery.Dashboard web interface is designed to be W3C compliant. It is currently tested against the following browsers: Microsoft Internet Explorer 5.5 - 7 and Mozilla Firefox 1.5 - 2.0

HEAT System - Version 8.x

Call SMA at 888.762.5989 or email us at: discovery@smasystems.com
for more information or to schedule a product demonstration.



www.smasystems.com